



Revised UPS Shipping Policy Dated 5/27/20

In response to recent policy and service changes at UPS, we've had to revise and update some of our own shipping policies and procedures. Concerning these updates, we'd like to notify our customers of the following:

- Adult signatures will be required for UPS shipments containing tobacco. This has been enacted programmatically and will add \$4.00 to the overall UPS shipping cost (again, when tobacco is present in the order).
- Surepost has been added as a shipping option in instances where an adult signature will be required with normal UPS options. You can find out more about Surepost here: <https://www.reveelgroup.com/ups-surepost/>

If you have any questions about these updated policies, please contact your LDG Rep or email us at sales@laudisi.com. Thank you for your continued support and understanding.